



Global Quality Policy

02.09.2026

The quality of our products is an important part of our company's long-standing success. This quality policy defines our fundamental understanding of quality, which we use to ensure that our products and services meet customer requirements, legal specifications and our own high standards. It serves as a guideline for all employees and underlines our commitment to customer satisfaction and the continuous improvement of processes and products.

This quality policy applies to all employees of the Scheidt & Bachmann group of companies and to our external partners if they are involved in our processes and can therefore influence the quality of our products.

The geographical scope covers all locations and countries in which the Scheidt & Bachmann group of companies operates. Functionally, the policy applies to all quality-related processes, particularly in development, procurement, production, sales and service.

We are committed to the following quality principles:

- Ensuring customer satisfaction through reliable and innovative solutions
- Compliance with all relevant legal and regulatory requirements
- Compliance with internal guidelines, relevant norms and technical standards
- Continuously improving our products, processes and management system
- Promoting an active and open quality culture among all employees

These commitments are an integral part of our corporate strategy, are regularly reviewed for effectiveness and supplemented by the pursuit of the following quality objectives:

- Since 2025, the target is for 100 % of the customers selected by the business units to have their satisfaction analysed by those units at least once every two years. Progress towards this target is reviewed and ensured annually.
- Since 1993, our aim is to have our DIN ISO 9001 certification renewed annually with zero major non-conformities. We intend to maintain this permanently.
- For the duration of one certification cycle, we aim to audit 95 % of all quality-related processes at least once. Progress towards this target is measured and reported annually.
- By 2027 at the latest, we will ensure that 95 % of all measures identified in internal audits are implemented within the set deadlines. This level is then to be maintained on a permanent basis and will be reviewed annually.
- By the end of 2026, we will ensure that 97 % of CIP meetings aimed at the continuous improvement of products and processes are carried out as planned. This target is ongoing and will be monitored annually.

We emphasise that quality is a joint task for the entire group of companies, requiring conscious commitment and cooperation from all employees across divisional and functional boundaries.



The executive management is responsible for the content and implementation of the quality policy. The Director Quality is responsible for ensuring and further developing the quality management system in accordance with DIN EN ISO 9001:2015. He controls the development, maintenance, continuous monitoring and optimisation of the system.

Furthermore, all managers at all levels are obliged to communicate the contents of the quality policy to their employees and to support them in its application. This means that all employees are responsible for the quality of their own work and are encouraged to actively contribute suggestions for improvement.

As part of the management review, the quality policy is reviewed at least once a year by the quality management department to ensure that it is up to date. If there are significant changes in the company, legislation or customer requirements, an extraordinary review is carried out. Changes are communicated transparently and documented via internal communication channels after approval by the executive management.

Mönchengladbach, 02.09.2026

Scheidt & Bachmann GmbH Management Board